

# GROUP 700 – "BEST IDEA"

JUNE 16, 2020





# **TIRE/SERVICE TECH FLEX-PAY GUIDELINES**

- <u>B-Tire Tech</u> Basic tire skills and knowledge. TIA training. Vehicle lifting, tire installation and balancing, flat repair. Shop cleaning, inventory receiving and stocking, shop maintenance.
  - \*\$12-15/hour clock time depending on skill level. No Flex-pay.
- <u>A-Tire Tech</u> Advanced tire skills and knowledge. TIA training. Highest knowledge in tire installation, load range, sizing, fitment and repair. Extensive knowledge and ability in vehicle inspection. Proven ability in basic service items such as oil change.
  - \*\$15/hour base clock time. Triggers Flex-Pay at 80% efficiency at \$17/hour.
- <u>A-Tire Tech/Service Tech</u> In addition to A-Tire Tech skills, must have ability to perform all types of flushes, basic alignment skills, basic brake repair skills.
  - \*\$17/hour clock time base. Triggers Flex-Pay at 90% efficiency at \$20/hour



# **TIRE/SERVICE TECH FLEX-PAY GUIDELINES**

### FLEX-PAY FLAT RATE SCHEDULE--- A-Tire Tech

- One Tire Mount and Balance- .4
- Two Tire Mount and Balance- .6
- Three Tire Mount and Balance- .8
- Four Tire Mount and Balance- 1.2
- Rotation with Brake Lining Check- .4
- Courtesy Check- .2

- Complete Paid Inspection- .4
- Brake Inspection with Complete Data- .5
- Wiper Replacement- .1
- Air/Cabin Filter Replacement- .2
- \*Oil Change- .5
- \*Flat Repair- .4



# **TIRE/SERVICE TECH FLEX-PAY GUIDELINES**

### FLEX-PAY RATE SCHEDULE---A-Tire Tech/Service Tech

- Transmission Flush- 1.0
- Coolant Flush- 1.0
- P/S Flush- .6
- Brake Flush- .6

- Free Alignment Check- .2
- Basic Alignment Adjust- .7
- Modified/H-D/Euro Alignment Adjust- .91
- Brake Package (axle)- 1.2



# **TIRE/SERVICE TECH FLEX-PAY GUIDELINES**

### FLEX-PAY REQUIREMENTS

- All Flex-Pay programs require Dependable Attendance. Any absence, either partial-day or full-day, will eliminate Flex-Pay incentive for that pay period.
- Any employee involved in the Flex-Pay Program who has not met attendance requirements two or more times during a four-week period will be dropped from the program for two weeks during which time they must meet the Dependable Attendance requirement in order to be reinstated.
- Flex-Pay warranty performed without compensation

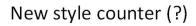






# **Sales Counters**

Traditional old-style counter













Note: 4" wood block used to raise top height and add additional storage area





# **Sales Counters**









# **Sales Counters**









& AUTO SERVICE



# **SULLIVAN'S TIRE PROS**

# **Ozone Treatment**

- CLEANS AND DISINFECTS ENTIRE VEHICLE
  - MUST REPLACE CABIN AIR FILTER FOR COMPLETE **TREATMENT**
- ALL VIRUSES, ALLERGENS, & ODORS ARE **NEUTRALIZED**
- GIVES A NEW CARLIKE SMELL
- VACUUM FLOORS AND SEATS
- STOPS THE SPREAD
- 45-60 MINUTE TREATMENT TIME

https://www.boie.us/shock-pro-d.php

SHOCK PRO-D 32000MG/HR Ozone Generator

Note: Selling for \$59.95 + cabin filter asa stand-alone service and \$49.95 + cabin filter with other services



# <u>OZONE TREATMENT</u>

- CLEANS AND DISINFECTS YOUR ENTIRE VEHICLE\* ALL VIRUSES, ALLERGENS, & ODORS ARE NEUTRALIZED GIVES A NEW CAR LIKE SMELL
- VACUUM FLOORS AND SEATS
- STOPS THE SPREAD
- 45-60 MINUTE TREATMENT TIME

\*MUST REPLACE CABIN AIR FILTER FOR COMPLETE TREATMENT

\*\*MEDICAL WORKERS & FIRST RESPONDERS\*\* SERVICE IS COMPLIMENTARY, CABIN FILTER IS EXTRA.

831-394-6561 or www.sullivanstire.com to schedule an appointment.







# RALPH'S TIRE PROS

Note: tried first in newspaper – no response. This is start digitally in Facebook

# Free Evac & Recharge Coupon

- New approach for us to try in advertising
- Coupon starts on June 20<sup>th</sup>
- Ad space already paid for
- One coupon per family / call for appointment
- Trained nearly all staff to perform service
- Cost is minimal
- Hope to gain hundred calls and upsell, along with new customers





# SPECK SALES TIRE PROS



# **SPECK SALES TIRE PROS**

# **New Employee Training**

Note: This was for a tire tech.
Worked on shop vehicles and loose wheels owned by shop









**Smallbizla.org** SBDC Ƴ in f En Español Resources Contact Us B LONG BEACH Locations Workshops Is Your Business Affected by COVID-19? We can help you reduce your risk and respond to business disruption.



# **Smallbizla.org**











Workshops

Partners

What's New

Contact Us

# About the Small Business Development Center

### California Small Business Development Center Network

California's Small Business Development Center (CA SBDC) Network is one of the state's primary resource partners for small business development. Our 42 service centers and six administrative lead centers help drive the state economy. The CA SBDC Network provides small businesses and entrepreneurs with confidential, nocost, one-on-one advising, expert training and a wide business network. Small business owners access capital, develop business and financial models, create and implement marketing strategies, connect to global markets, and grow their business online with the CA SBDC. We are proud to empower small business owners to start and grow their business.



California's SBDC gets the job done as the state's largest and most effective small business assistance program

### Los Angeles Regional SBDC Network

Resources

The Los Angeles Regional SBDC Network includes the Lead Center, eight local Service Centers and more than 20 satellite locations, it is among the top 10 funded networks in the country. Our SBDC network assists small business owners throughout the Los Angeles, Santa Barbara and Ventura counties. We increase sales, obtain loans, streamline operations, utilize new technologies, expand into new markets, and position our clients for long-term growth. Our team of small business consultants provides no-cost business consulting and low-cost training programs in business operations and management, marketing, financing, business planning

The CA SBDC is funded in part through a cooperative agreement with the U.S. Small Business Administration. Funding is not an endorsement of any product, opinion, or service. All Federal and State funded programs are extended to the public on a nondiscriminatory basis.

### Long Beach City College

Since January 1, 2006, Long Beach Community College District (LBCCD) has been the host institution for the Los Angeles Regional SBDC program and the Long Beach Service Center. Program efforts have assisted over 30,000+ small businesses start, grow, and succeed. As the Lead Center host, LBCCD holds the contract with the SBA and contracts with a diverse group of eight educational and community development organizations to deliver services to small businesses. Expand the menu below to check out some of our staff and directors or connect to a center near you.



# **Smallbizla.org**



How We Can Help

**Growing Business** 

Startup

New Business

### **Growing Business**

SERVICES . GROWING BUSINESS

In business 3+ years ready for operational and strategic planning, managing and financing growth.

All SBDC consulting services are offered at no cost throughout our tri-county service territory. The list below contains services commonly offered to growing businesses. Our services are tailored exclusively to your business needs; if you do not see a specific area of need listed below, please make an appointment to speak with a consultant. Expand the menus below for more information on some of our services.

- **BUSINESS PLANNING**
- **H FINANCE**
- # LEGAL & HR
- **MARKETING**
- **B** GOVERNMENT CONTRACTING
- **HINTERNATIONAL TRADE**
- **MORE**

### **Download Tools**

### **USPTO Patent Process Overview**

This document is provided by the U.S. Patent and Trademark Office, it outlines the steps necessary to obtain a non-provisional (utility) patent.

### CERTIFICATION FACT SHEET

This document summarizes common federal, state and local certification criteria, certification lengths, certifying agencies, and associated fees.

### TRADE FINANCE GUIDE

The Trade Finance Guide: A Quick Reference for U.S. Exporters, was designed to assist small and medium-sized companies in the U.S. This guide provides vital information necessary for knowing the financial aspect of trade. This information gives small businesses the basics of trade finance to turn their export, opportunities into the achievement of sales and profit.

### **BUSINESS LEASE CHECKLIST**

A great checklist for any small business owner or entrepreneur outlining consideration before signing a commercial lease.



# **Smallbizla.org**



### \_\_\_\_\_\_

All LA SBDC workshops are currently being offered online only.

Due to the COVID-19 Safer-at-Home restrictions, all LA SBDC workshops are being rescheduled or offered online only. If you've registered for a workshop, please check your email or the calendar listing for the

latest updates.

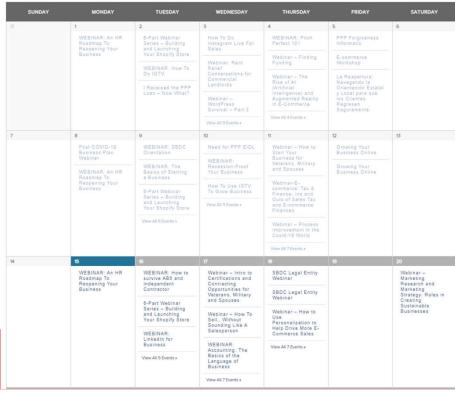
If your business is affected by COVID-19, view the LA SBDC COVID-19 Response Guide here.

The LA SBDC Network offers no-cost/low-cost business workshops throughout Los Angeles, Santa Barbara, and Ventura Counties.

### Events for June 2020

Events in SEARCH PRIO EVENTS ∰ Month ▼

2020-06 Keyword FINO EVENTS ∰ Month ▼



July >



### **Smallbizla.org** SBDC CALIFORNIA LOS ANGELES NETWORK About Services Partners What's New Contact Us Locations Workshops Resources Templates & Tools **BUSINESS PLANNING** FINANCE HR / LEGAL MARKETING COVID-19 Response Guide **GOVERNMENT FEDERAL** STATE SBA CONTRACTING WEB **OPERATIONS INTERNATIONAL TRADE ACCOUNTING**



# **Smallbizla.org**













# **Smallbizla.org**



LOCATION | Small Business Development Center at Long Beach City College 4900 E. Conant St., Bldg. 02, Long Beach, CA 90808 TEL | 1-866-588-SBDC • FAX 562,938.5030









# TRIPLE T TIRE & AUTO SERVICE

# **Increasing Inspection Sales**

- Included a \$14.95 vehicle inspection in the Oil Change job
  - Requires counterperson to remove if customer does not want it
- Looking to raise awareness among counter people
- Have not added to any other jobs at this point
- Anticipate increase in paid inspections in general



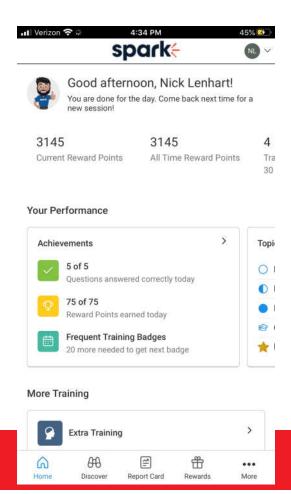




# LENHART'S SERVICE CENTER

# **Spark Training**

- Use the Spark training platform thru Tire Pros
- Although initial set-up was a bit cumbersome, it was well worth it
- Employees have stepped up and completed several programs
- Creates competitive toward points and completions









# **MURRYSVILLE AUTO CLINIC**

# **RAP2 Programming Tool**

- Stand alone programming tool
- Pay \$125 to company and plug it in
  - No tied-up technician or super tech
  - No IT guy
  - Comes with a battery maintainer for programming
- Simply replace parts you need and schedule appointment to have them do it remotely
- Support many makes, models, and computers
- Used 4 times in month awesome!!

http://www.drewtech.com/RAP/index.html



